Chapter 14  Web Tour & Web Push

To take Participants or other Moderators to a web site, you can use either the Web Tour or Web Push feature.

The Web Tour/Web Push feature is available in Elluminate Live! but not in Elluminate Live! Lite.

The Web Tour option is not available on Linux and Solaris – only the Web Push option.

Following is a list of the basic differences between the two features:

- With Web Tour, you, as the tour guide, have more control of what the participants will see. If the participants are viewing the web site via the Web Tour window, you may let them browse on their own within the site. The moment you move within the Web Tour window (click on a link or push them to a different URL), the participants will move with you. With Web Push, the Internet URL opens up in the participants’ own web browser. This window is outside the Elluminate Live! session and the participant has full control of their own window – they can move around as they please, close the window, resize, etc.

- The Web Tour feature also saves the Internet URLs entered in the Web Tour window URL text box. Any URL entered here, is temporarily saved (until you close the window). To change to a different site, you simply click on the navigational buttons. With the Web Push feature, the URLs are not saved and to go back to a previous URL, you must enter the address again and push the users to the web site.

- When you close the Web Tour window, all Web Tour windows in the session will close. With Web Push, when you close your web browser, the participants’ web browser remains open. Participants must manually close their web browser window.

- When you close the Web Tour window, the participants will no longer have access to that site (unless they saved the URL and go there in their own web browser). If you want the participants to be able to view the web site at a later date, a Web Push will allow the participants to bookmark the URL in their web browser. Then they can view the web site at their leisure.
Web Tour

In order for you to use the Web Tour feature, you and your participants must be using Windows or a Macintosh.

The Web Tour feature is not available on Solaris and Linux systems. If you start a Web Tour, your Linux or Solaris users will receive a Web Push page to each page in your tour (i.e., the pages will be displayed in their default browser rather than in a Web Tour window).

Start a Web Tour

The Web Tour window will appear in front of (on top of) other open windows. To push the participants to a web site, do the following:

1. Click on the button in the toolbar or, alternatively, from the Tools menu select Web Tour > Start a Web Tour.

2. In the Enter URL dialog box, enter the URL that you wish to display to your participants and then click OK.

The Web Tour Window will open.
Participants can move to other pages in the Web Tour window, but will be redirected when the tour guide makes a change.

**Using the Web Tour Window**

Within the Web Tour window, you can do the following:

- Move within the web site by clicking on the various links. The links will be stored. Within the same session, you can use the arrow buttons to move to these links.
- Move within the web site by using the page arrows.
- Move to another web site by entering the URL in the URL text box. The URL will be stored and you can access the URL via the arrow buttons.
- Publish a URL to the Chat window by clicking on the Publish URL button.
- Close and resize the Web Tour window.

Only one Moderator at a time can control the Web Tour window (be the ‘tour guide’). To become the tour guide, select the Tour Guide check box in the Web Tour window. If you do not have the Tour Guide option selected, you will be moving only yourself and not anyone else in the session.

- The initiator of a Web Tour is automatically the initial tour guide (the Tour guide option is selected).
- The Web Tour feature on a Macintosh does not have the ability to run Java applets from a web page. Macintosh users, however, will be able to view the other content on the web page.

**Publishing URL to Chat Window**

You can publish URLs from your Web Tour to the Chat Window so they are accessible to everyone. Only Moderators can publish a URL to the Chat window. You must enter your URL and press Enter to load the web page before the Publish URL button is enabled. (When the URL address field is empty, the Publish URL button is disabled.)
Closing the Web Tour Window

To close the Web Tour window, do one of the following:

✓ From the Tools menu, select Web Tour > End the Web Tour.
✓ Click on the button in the toolbar.
✓ Click the Web Tour window’s Close button.
✓ Enter Ctrl+W (⌘W on Mac).
✓ Enter ALT+F4 (Windows, Linux and Solaris only).

The Web Tour window will close in all the sessions. If the URL was launched in the participant’s web browser, their web browser will not close. You will have to ask them to close their web browser.

Web Push

To start a Web Push, follow the steps below:

1. Open the Enter URL dialog box by doing one of the following:
   ✓ From the Tools menu, select Web Tour and then Go to URL… (all platforms).
   ✓ Click on the button in the toolbar (Linux and Solaris only).

2. In the Enter URL dialog box, enter the URL that you wish to display to your participants and then click OK.

   ![Enter URL Dialog Box]

   The URL will launch in the participant’s default browser.

   If you currently have the Web Tour window open and then you do a Web Push, the Web Tour window will close.