Follow these steps to set up an account for 2-Step verification. You only need to do this once.

1. Go to onyen.unc.edu and click **Register and Manage 2-Step Verification**.
2. Sign in with your Onyen or guest ID and password.
3. From the Register & Manage 2-Step Verification screen, click **Start Setup**.
4. Do one of the following:
   - If you have a social security number (SSN): enter your PID, numbers only, (or click **Forgot your PID?** to look it up), the last four digits of your SSN, and your date of birth (mm/dd/yyyy).
   - If you don’t have a social security number (SSN): enter your PID, numbers only, (or click **Forgot your PID?** to look it up), date of birth (mm/dd/yyyy), and answer the 3 security questions you set when you created your password for your Onyen.

5. Click **Submit**.

Result: The system displays the Protect Your University of North Carolina at Chapel Hill account frame.

6. From the Protect Your University of North Carolina at Chapel Hill account frame, click **Start setup**.
Create your 2-step Verification account (continued)

**Important:** Do not use your browser’s Back button if you need to return to an earlier screen.

7. From the What type of device are you adding? screen, click **Mobile phone** and click **Continue**.

8. Choose the country associated with your mobile phone and type your 10-digit phone number.

9. Make sure you typed the phone number correctly, mark the box and click **Continue**.

Result: The system displays the Choose an authentication method page and green bar at the bottom of the screen tells you that enrollment was successful.

**Important:** Even if you have a smartphone...

10. On the Choose your operating system screen, select **Other** and click **Continue**.

Result: The system displays the My Settings & Devices page and your device is listed in the box.

11. Click **Continue to Login**.

More information available: [https://help.unc.edu/duo](https://help.unc.edu/duo)