



Verifying Your Identity Using a Landline Phone



Create your 2-Step verification account

Follow these steps to set up an account for 2-Step verification. You only need to do this once.

1. Go to onyen.unc.edu and click **Register and Manage 2-Step Verification**.
2. Sign in with your Onyen or guest ID and password.
3. From the Register & Manage 2-Step Verification screen, click **Start Setup**.
4. Do one of the following:
 - If you have a social security number (SSN): enter your PID, numbers only, (or click **Forgot your PID?** to look it up), the last four digits of your SSN, and your date of birth (mm/dd/yyyy).

Register & Manage 2-Step Verification

[Click here for step-by-step instructions.](#)

Your PID - no hyphen ([Forgot your PID?](#))

Last four digits of your SSN

Date of Birth (mm/dd/yyyy)

Submit

- If you don't have a social security number (SSN): enter your PID, numbers only, (or click **Forgot your PID?** to look it up), date of birth (mm/dd/yyyy), and answer the 3 security questions you set when you created your password for your Onyen.

Register & Manage 2-Step Verification

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Your PID - no hyphen ([Forgot your PID?](#))

Date of Birth (mm/dd/yyyy)

Question 1 (Ex: What is your favorite food?)

Question 2

Question 3

Submit

5. Click **Submit**.

Result: The system displays the Protect Your University of North Carolina at Chapel Hill account frame.

6. From the Protect Your University of North Carolina at Chapel Hill Account frame, click **Start setup**.

Protect Your University of
North Carolina at Chapel Hill
Account

Two-factor authentication enhances the security of your account by using a secondary device to verify your identity. This prevents anyone but you from accessing your account, even if they know your password.

This process will help you set up your account with this added layer of security.

Start setup

Create your two-factor account (continued)

Important: Do not use your browser's Back button if you need to return to an earlier screen.

- From the What type of device are you adding? screen, click **Landline** and click **Continue**.
- Choose the country associated with your landline phone and type your 10-digit phone number and extension, if necessary.
- Make sure you typed the phone number correctly, mark the box and click **Continue**.

Enter your phone number

United States

+1 ✓

ex: (201) 234-5678

Extension:

This is the correct number.

Back Continue

Result: The system displays the My Settings & Devices page and your device is listed in the box.

- Click **Continue to Login**.

My Settings & Devices

Landline

+ Add another device

Default Device: Android 919-357-0786

When I log in:

Saved

Result: The system displays the Choose an authentication method page and green bar at the bottom of the screen tells you that enrollment was successful.

More information available:
<https://help.unc.edu/duo>